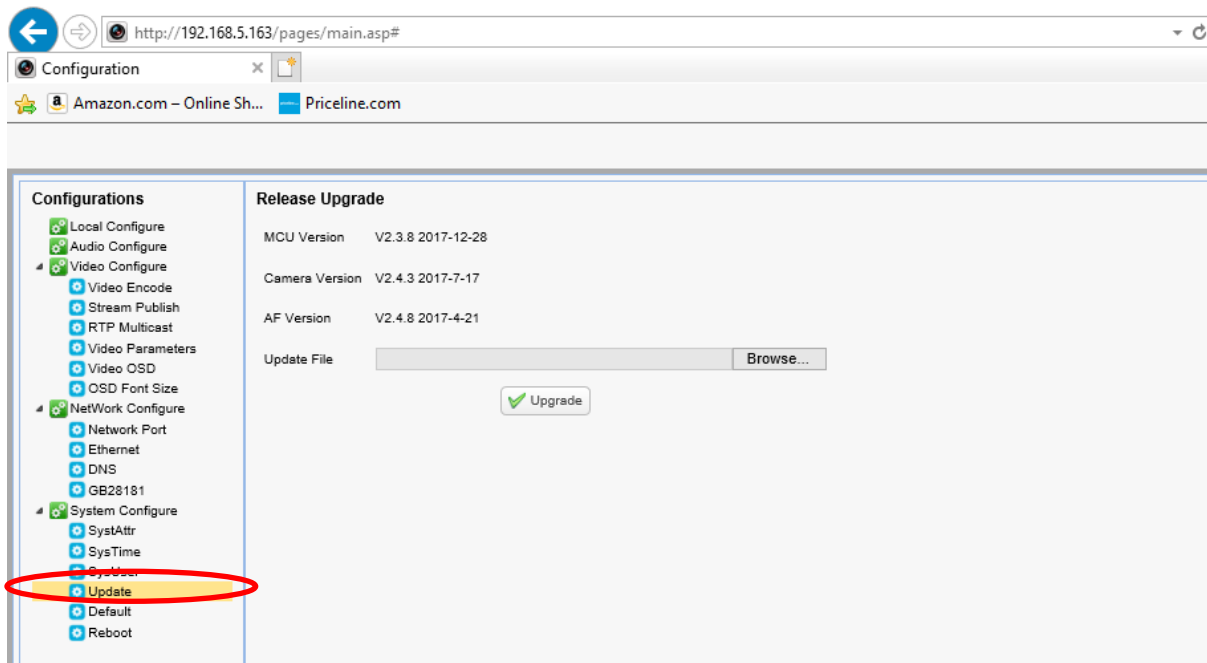


How to do software upgrade

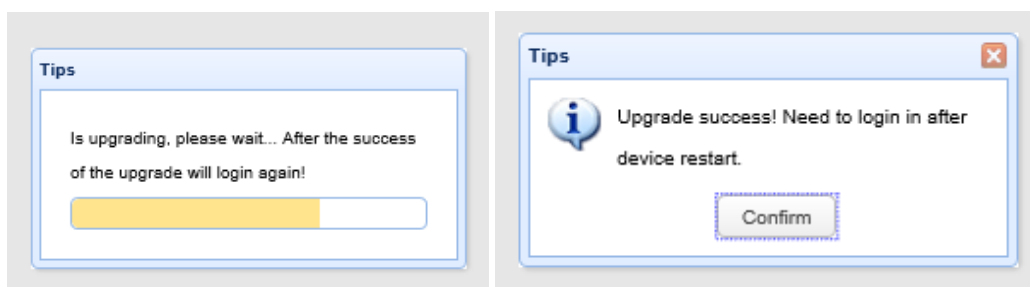
(AV-1563/1562/1362/1080/1280/1250 series)

Connect the camera to your PC via an Ethernet cable, access the camera using IE browser (please refer to [“How to access AViPAS camera via IP”](#)).

Please go to [“SUPPORT-> FIRMWARE UPDATE”](#) to find the download links for firmware files. If the firmware version is not listed, please send your request to service@avipas.com



Go to “Update” page -> “Browse...” -> choose the upgrade file (.mrg) -> “Upgrade”

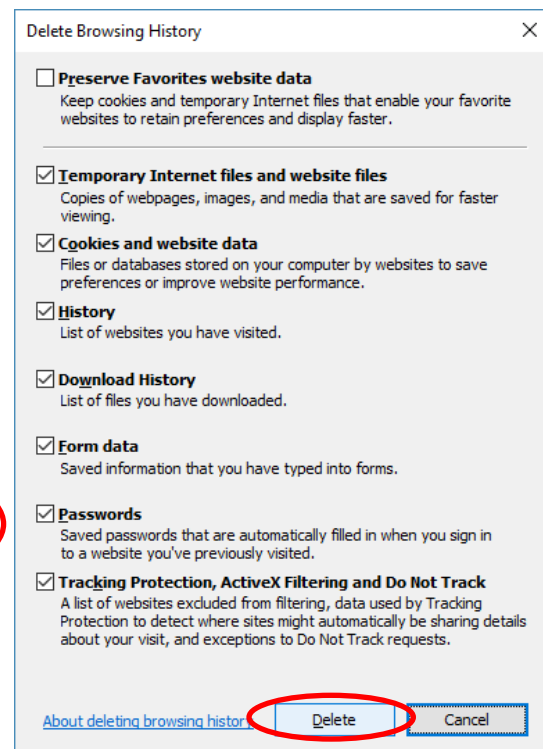
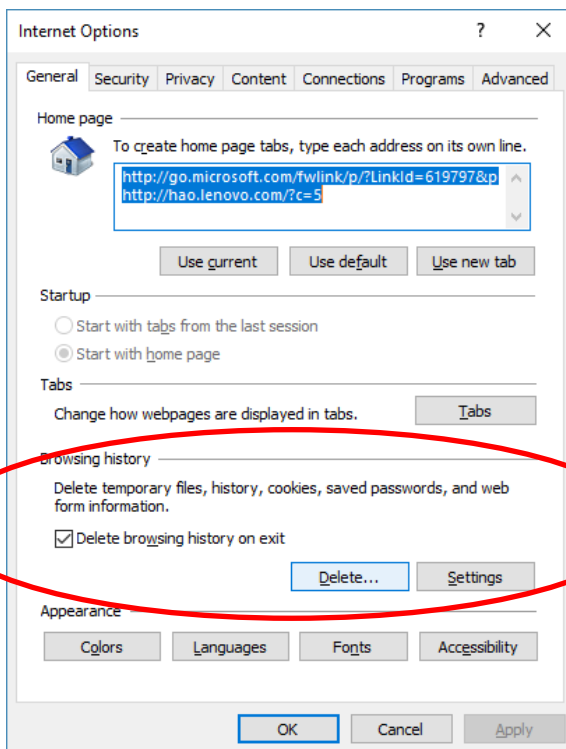
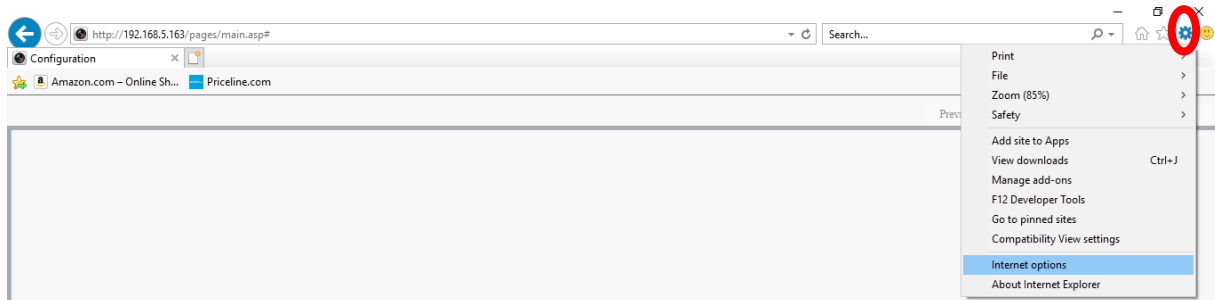


After the upgrade is completed, click “Confirm”. Make sure the camera reboot before you log in again into the Preview page.

If there're multiple firmware(.mrg) files, repeat the update steps. Update one file at a time, and make sure you reboot the camera after each update.

- **Troubleshooting:**

After log in again, if there is no image, you may need to clean up the cache. Please follow the steps below.



Internet Explorer has finished deleting the selected browsing history.

When you see the message saying that browsing history is deleted, you can refresh the page, and relog in. There should be a preview image.